



To: Student Coordinators & Information Service Center Managers
From: WSIPC Student Services
Date: October 29, 2019
Re: Discontinuation of Google Translate Services in Family Access & NSOE

Informational Message

Software affected:

Qmlativ SMS 2.0 PaC

Attention:

Google has decided to discontinue the availability of the Google Translate Toolkit at the end of the 2019 calendar year. Google Translate currently powers the translation feature in both Family Access and New Student Online Enrollment. After the upcoming November 6, 2019 Addendum Release, students and guardians will no longer see the Select Language option in Family Access and NSOE.

Next Steps:

Students and guardians can still use built-in or add-on translation features of their preferred browser to translate Family Access and NSOE into other languages. For more information on these browser features, please refer to the articles below:

Google Chrome – <https://support.google.com/chrome/answer/173424?co=GENIE.Platform%3DDesktop&hl=en>

Mozilla Firefox – <https://support.mozilla.org/en-US/kb/how-add-translate-feature-firefox>

Microsoft Edge – <https://support.office.com/en-us/article/Use-Microsoft-Translator-in-Edge-browser-4ad1c6cb-01a4-4227-be9d-a81e127fcb0b>

We encourage each district to share this information, and relevant resources regarding this change, with their students and guardians.

If you have additional questions about this change, please contact WSIPC Student Services.